AIC 33 COURSE SYLABUS

May 29 th	Chapter 1 – Risk and Insurance Chapter 2 – Claim Handling Process
June 5 th	Chapter 3 – Investigation of Cause of Loss, Liability and Damages
June 12 th	Chapter 4 – Insurance Fraud Mid-Term Exam (1 Hour)
June 19 th	Chapter 5 – Good-Faith Claim Handling
June 26 th	Chapter 6 – Ethics and Professionalism Chapter 7 – Negotiation
July 10 th	Chapter 8 – Managing Litigation Review for Exam
July 17 th	Practice Exam (2 Hours)